

Local Support Services

CONWY		DENBIGHSHIRE	
Conwy Family Centres	What's available: Information and advice, Support from Family Workers, Parenting advice, Access to support from other people. Find out what is happening near you by clicking the link below: https://www.conwy.gov.uk/en/Resident/Social-Care-and-Wellbeing/Children-and-families/Conwy-Family-Centres/Family-Centres-Whats-On/Whats-On-Near-You-Central.asx	Denbighshire Families First	Families First are a group of people who can support your family during a difficult time. We provide support to your family and work to ensure that all needs are met in a coordinated manner (a Team Around the Family approach), at the right time when your family needs it. To find out more about the service and what they offer please click the link below: https://www.denbighshire.gov.uk/en/health-and-social-care/children-young-people-and-families/families-first-our-support.aspx
Conwy Education Services	You can contact the Conwy Education department on: 01492575031 for information on: statements officers, sensory services, transport.	Youth Service Denbighshire	An online referral form can also be located on the link above. Denbighshire Youth Service supports young people aged 11 to 25 years, providing both universal and targeted interventions. Relationships with young people are based on voluntary engagement and underpinned by the five pillars in Youth Work in Wales: Principles & Purposes.



			We support young people in crisis or who are experiencing more challenging times in their lives through our 1-1 support service. For more information click on the link below: https://denbighshireyouthservices.co.uk/what-we-do/
Conwy Connect	Conwy Connect are a voluntary organisation that promotes the rights of people with a learning disability by using a person centred approach. For more information on their services please use the link below: What We Do — Conwy Connect (conwy-connect.org.uk)	Denbighshire Outreach Team	Denbighshire Outreach Team support children with a diagnosis of Autism (ASD) or that are on the neuro waiting list within a mainstream school setting. There are two levels of support: • Universal- which is an observation, advice and modelling of strategies to staff, then a follow up. • STARS- More intensive multi agency outreach support over 2 years for younger children (mainly Nursery/ Reception age) who have a diagnosis. This includes regular progress meetings with parents too. Coffee mornings will be starting again in the near future. This service can ONLY be accessed through a school referral.



CONWY AND DENBIGHSHIRE

NEURODEVELOPMENTAL TEAM

CrossRoads	CrossRoads are a registered provider that provides respite for children with additional needs and their families. We run groups and activities and provide 1-1 support but all support is referred to Crossroads via either the disabilities team or the family team.	Disability Wellbeing Navigators	Disability navigators provide parenting support, signposting to community agencies and provide post diagnostic support for families. To access this service you can self – refer through Denbighshire gateway by clicking the link below: https://www.denbighshire.gov.uk/en/health-and-social-care/children-young-people-and-families/families-first-our-support.aspx
TAPE	Tape are a community music group that welcomes people of all ages. Singing a range of contemporary and classic songs. This also gives an opportunity to socialise with other people with similar interest in music, art and singling. Tel: 01492 512109 TAPE Community Arts Centre, Berthes Rd, Old Colwyn. LL29 9SD For more information use the link below: https://tapemusicandfilm.co.uk/	Denbighshire Family Link Workers	Denbighshire Family Link Workers work closely with families, pre-school settings and schools to make sure all children have a positive experience of education and get opportunities to reach their full potential. Support families in: School readiness Toileting Speech and language Behaviour Sleep routines Feeding Language and play/parent and child sessions Nurture support More information on support offered can be found on the link below: https://www.denbighshire.gov.uk/en/childcare-and-parenting/family-link-workers.aspx



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Swimming Conwy Whales	Conwy Whales Swimming Club is for children and teenagers with special needs. They provide expert coaching, and have volunteers in the water to assist swimmers of all abilities. The club meets on alternate Saturdays 4.15pm and 5.15pm. For further information: T: 07881 528977 - Rebecaa Curle e: rscurle@googlemail.com	Denbighshire Disability Sport Groups	Denbighshire Disability Sport have a range of groups. You can find a range of sport clubs in Denbighshire by clicking the link below: https://www.disabilitysportwales.com/clubs/?clubsearch=1&disability=0&sport=0&authority=46 They offer swimming clubs, martial arts, trampoline club and much more.
Health Visiting and School Nursing Team	Health Visitors and School Nurses are qualified Nurses with special training in Child Health and Public Health who are based either in surgeries, clinics or schools within the community, working closely with other professionals. More information can be found by using this link: https://bcuhb.nhs.wales/services/a-z-of-services/services/health-visiting-and-school-nurse-services/ Conwy Health Visiting Team Colwyn Bay Hospital Hesketh Road Colwyn Bay LL29 8AY Tel: 03000 855532 School Nurse Office: Llandudno Hospital Hospital Road	Health Visiting and School Nursing Team	Health Visiting and School Nurse Services Health Visitors and School Nurses are qualified Nurses with special training in Child Health and Public Health who are based either in surgeries, clinics or schools within the community, working closely with other professionals. More information can be found by using this link: https://bcuhb.nhs.wales/services/a-z-of-services/services/health-visiting-and-school-nurse-services/ Denbighshire Health Visiting Team Denbigh Clinic Ruthin Road School Nursing Office: Denbigh Clinic Ruthin Road



CONWY AND DENBIGHSHIRE

NEURODEVELOPMENTAL TEAM

	Llandudno		Donbigh
			Denbigh
Conwy Educational Psychologists	 LL30 1LB Tel: 03000 851984 Educational Psychologist support is in the school. Access support with ASD outreach teams Schools can request a Teaching assistant Offer specific resource placemernts at foundation for children struggling to access mainstream education. Provide Autism training to schools. Parents can request an assessment of special needs. To access support, the school will make a request. 	Hafal	LL16 3ES Tel: 03000 855729 Hafal's services in Denbighshire for clients and families include: • Family Support Service • Housing support services • General Support • Information • Advice • Groups • Befriending • A voice in planning Hafal Denbighshire helps people with serious mental illness and their families to work towards recovery. All our services are underpinned by Hafal's Recovery Programme which empowers clients and families to take control of their lives and achieve recovery. To gain further information click on the link below: https://www.hafal.org/in-your-
			area/denbighshire/ North Denbighshire Family Support Services Janet Fletcher – Family Support Worker Tel: 07966 017 647 Email: janet.fletcher@hafal.org



Denbighshire and Conwy /Services and online resources



The specialist Child and Adolescent Mental Health Services (CAMHS) focus on helping children and young people who experience emotional, behavioural and other psychological difficulties.

https://bcuhb.nhs.wales/services/health-services1/services1/services/child-and-adolescent-mental-health-service-camhs/

How do I get help from CAMHS?

Someone, usually your parents, teacher, GP, or yourself if old enough, can refer you for an assessment with CAMHS to see what help you could get.

Does CAMHS help parents and carers too?

Most CAMHS services work with the whole family to support a young person's health.

This might include coming along to assessment and treatment appointments, depending on the child's age and what level of involvement they want.

BCUHB CAMHS (@bcuhb_camhs) | Twitter

Contact number:

Denbighshire – Royal Alexandra Hospital

Marine Drive

Rhyl

Denbighshire

LL18 3AS

03000 856023

Conwy - Mostyn Suite Llandudno Hospital

Hospital Road Llandudno

LL30 1LB

03000 851949



Sleep Clinic Sleep Clinic Bwrdd lechyd Prifysgol Betsi Cadwaladr University Health Board	Sleep clinics offer a full assessment of the current sleep issues and together with the help of a sleep diary will, offer a bespoke intervention for the child. Sleep clinics offer follow up sessions to support the families whilst they work on the sleep issues. Sleep referrals can be made through a professional involved in your child's care. Supporting children and young people aged 0 – 18 years.
Speech And Language Therapy GIG Bwrdd lechyd Prifysgol Betsi Cadwaladr University Health Board	Speech and Language Therapy Team (SALT) have developed a website for parents/carers to have access to advice, support and resources. To access further information or advice you can contact the team on the details below: Contact details: Centre 03000855968 9:30 – 10:30am or 03000855478 between 1pm – 2pm Monday to Friday.
Children's Occupational Therapy	https://bcuhb.nhs.wales/services/health-services1/services1/services/speech-and-language-therapy/childrens-service/ Welcome to the Children's Occupational Therapy web resource. Here you can access strategies and advice to help develop a child's everyday skills such as handwriting, dressing, eating and general self-care activities.
Bwrdd lechyd Prifysgol Betsi Cadwaladr University Health Board	Children's Occupational Therapy Department Marine Drive Rhyl Denbighshire LL18 3AS 03000 855 962
	https://bcuhb.nhs.wales/services/health-services1/services1/services/occupational-therapy/childrens-occupational-therapy/
Social Services	Conwy Social Services During Office Hours: 01492575111 Out of hours: 01492 515777 https://www.conwy.gov.uk/en/Resident/Social-Care-and-Wellbeing/Social-Care-and-Wellbeing.aspx







Denbigh Council Social Services Child at risk

01824 712200 - Monday to Thursday 9am - 5pm and Friday 9am - 4.30pm 0345 053 3116 - Evenings and weekends

https://www.denbighshire.gov.uk/en/resident/health-and-social-care/children-young-people-and-families/report-a-child-at-risk.aspx

Local Integrated Family Team



Local Integrated Family Team (LIFT) are a multiagency team that provide families with support around how to manage challenging behaviour.

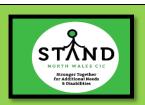
LIFT provides early intervention specialist help where:

- a child's behaviour is
- physically aggressive
- verbally aggressive
- property destruction
- self-injurious behaviour
- disruptive behaviour
- The family's relationship is disrupted in the home due to behaviours that challenge
- The behaviour is not occurring in the context of a learning disability or open to Learning disability service
- There is no evidence of significant developmental delays in two or more areas
- The main problem is not explained by mental health disorder or the child is open to CAMHS
- The child is not open or actively working with Neurodevelopment Services (we can accept referrals when the child is on the waiting list)

To gain more information and to access this specialist team, a professional can complete a referral form on the link below:

https://www.denbighshire.gov.uk/en/health-and-social-care/children-young-people-and-families/lift.aspx





STAND North Wales CIC

STAND NW CIC is a parent-led not for profit organisation working for families of children and adults with additional needs and disabilities across North Wales.

We offer a range of training for parents and professionals - funding permitting. Weekly Online Youth Zone for young people in mainstream and specialist settings.

- Family days
- Parent support groups
- ASD specific training and bespoke training when funding allows.

Plus much more.

For more information please visit www.standnw.org or contact info@standnw.org Links to our Facebook page is :

https://www.facebook.com/STAND-NW-2083227195247150

Conwy and Denbighshire Youth Justice Service



The Conwy and Denbighshire Youth Justice Service work with young people providing a range of intervention programmes some of which, result from court orders that young people engage subsequent to antisocial/offending behaviour.

The YJS also offers support to victims of youth crime and anti-social behaviour and a range of restorative interventions are offered. The YJS has developed a prevention project which aims to intervene with young people at an earlier stage in order to prevent entry into the criminal justice system.

To gain more information please contact the Youth Justice Service on: 01492 577377

For information on Youth Justice click on the link below:

https://justice.org.uk/youth-justice/



SNAPCYMRU



SNAP Cymru provides information, advice and support for parents, children and young people who have, or may have, special educational needs or disabilities

- We provide the following impartial, confidential and free services:
- Helpline Advice and Support
- Specialist Casework
- Discrimination Advice and Casework
- Independent Specialist Advocacy
- Disagreement Resolution

For more information please click on the link below:

https://www.snapcymru.org/

Helpline: 0808 8010608

Family Information Service



Family Information Services (FIS) are the first point of contact for advice and information on local services for families and carers.

The Family Information Service provide free, impartial help, support and advice on a range of family issues including:

- •Childcare and help with the costs of childcare
- ·Health care
- Education and Training
- Leisure services
- Finances

They can put you in touch with experts who will provide free help and support tailored to your individual needs.

They can also signpost you to useful information and services of Welsh Government Programmes.



Conwy: http://www.fis.wales/fis/W06000003

Phone

01492 577788 / 577850

Email

plant.children@conwy.gov.uk

Denbighshire: http://www.fis.wales/fis/W06000004

Phone

01745 815891

Email

fis@denbighshire.gov.uk



Barnardos provides the family life skills service which offers early help and support to families of all differing needs with children aged 0-18 years.

We provide bespoke, holistic, person-centered support to each member of the family.

We offer 1-1 support for parents and children, family activities, group sessions, school support and Multi agency support.

• Any referrals for our service has to been done through the gateway it will go to team around the family first then they decide its it for them or us

For more information on Barnardos please click the link below:

https://www.barnardos.org.uk/what-we-do/services/cyfle-cypsms-tier-1





Meic is the helpline service for children and young people up to the age of 25 in Wales. From finding out what's going on in your local area to help dealing with a tricky situation, Meic will listen even when no-one else will. We won't judge you and will help by giving you information, useful advice and the support you need to make a change.

Online chat available

Contact number: 08088023456

Text: 84001

https://www.meiccymru.org/



Mind is a national mental health charity concerned with the needs and rights of mentally distressed people and their families. Aberconwy Mind helps local people rebuild their lives by providing friendly support and a chance to share experiences and regain self-respect. They offer a warm welcome, a chance to make new friends and an opportunity to develop new skills and interests.

https://www.mind.org.uk/



Action for Children has been working in Wales since 1911. We support vulnerable children, young people and families in Wales through nearly 80 projects and services, working in partnership with local authorities, health boards and other third-sector organisations.

Our aim is to give the children, young people and families the chance to fulfil their potential and to make the most of their lives.

To find out what services are near you, please click on the link below: https://www.actionforchildren.org.uk/what-we-do/our-work-in-wales/

You can follow our work and developments on Twitter and Facebook. https://twitter.com/cymru_afc

Offering a parent talk online: https://parents.actionforchildren.org.uk/ Information on sleep, development, additional needs and disabilities, education, mental health and behaviour.





Child line is an online resources, advice and a telephone support service.

Young people can Call us free on: 0800 1111 or request a 1 to 1 councillor online https://www.childline.org.uk/get-support/1-2-1-counsellor-chat/

Child line supports children on a range of topics from abuse, bullying, loneliness, depression and alcohol. Tool box where you can locate:

- Mood journal
- Coping kit
- Games

Calm area where you can gain support and access games, breathing techniques, activities and tools.

To access these useful supportive tools click on the link below: https://www.childline.org.uk/get-support/



Solihull Approach have provided access to FREE courses please go to: www.inourplace.co.uk - Access code: NWSOL

- 1. Understanding Pregnancy, Labour, Birth and your Baby for everyone around the baby (Mums, Dads, Grandparents, friends and relations). Written by Registered Midwives, Infant Feeding Specialists and NHS Professionals
- 2. Understanding your Baby for everyone around the baby, supporting you and the new arrival. Written by Psychologists, Psychotherapists and Health Visitors
- 3. Understanding your Child Popular online course about being the best parent, grandparent or carer. Award winning with trusted content
- 4. Understanding your Teenagers Brain (short course) Find out what happens to the brain in adolescence and how this explains some of the changes you may have noticed about their behaviour

For technical enquiries please go to:



	Solihull.approach-parenting@heartofengland.nhs.uk
	For any guartians/anguires places a mail; purel@ureles pho uk
Intermedia I Anthony Comition	For any questions/enquires please e-mail: nwsol@wales.nhs.uk
Integrated Autism Service	Integrated Autism service support parents, carers with advice and information, signposting to organisations who
	can support with their ongoing needs.
	No direct work with children under 18 years old. But will offer signposting and some advice to parents to
AwtistiaethCymru.org AutismWales.org	understand ASD so they can support their young person.
Autisitivales.org	Offer advice and support on strategies to manage challenging behaviour.
	Families can self-refer through the ASD Wales website or ring: 013527 02090.
	Telephone calls and emails between 9.30am and 4.30pm Monday to Thursday; 9.30am to 4pm Friday dependent on staff availability.
	dependent on stan availability.
	Our email is NW.IAS@flintshire.gov.uk
	More information on the integrated Autism Service can be found on the link below:
	https://autismwales.org/en/integrated-autism-service/
National Autistic Society	National Autistic Society provide support and advice online regarding Autism.
	Explains some of the different names for autism and related conditions, and provides information about gender,
National Autistic	discussions about causes and current research.
Society	https://www.autions.org.uk/about/what is conv
	https://www.autism.org.uk/about/what-is.aspx https://www.autism.org.uk/about/family-life/bereavement.aspx
	Information and advice on how to support a young person with a neurodevelopmental disorder through
	bereavement.
ADHD Foundation	ADHD Foundation provide you with further information on ADHD.
7 DIE I GAIIAGIOII	Factsheets and support for you/your child with a recent diagnosis of ADHD.
	r asionosis and support for your orma with a rosont diagnosis of Abribi
	https://www.adhdfoundation.org.uk/





Neurodevelopmental Team Website



The Neurodevelopmental Team have developed a website with useful leaflets and resources.

Please see the sections below:

Service information

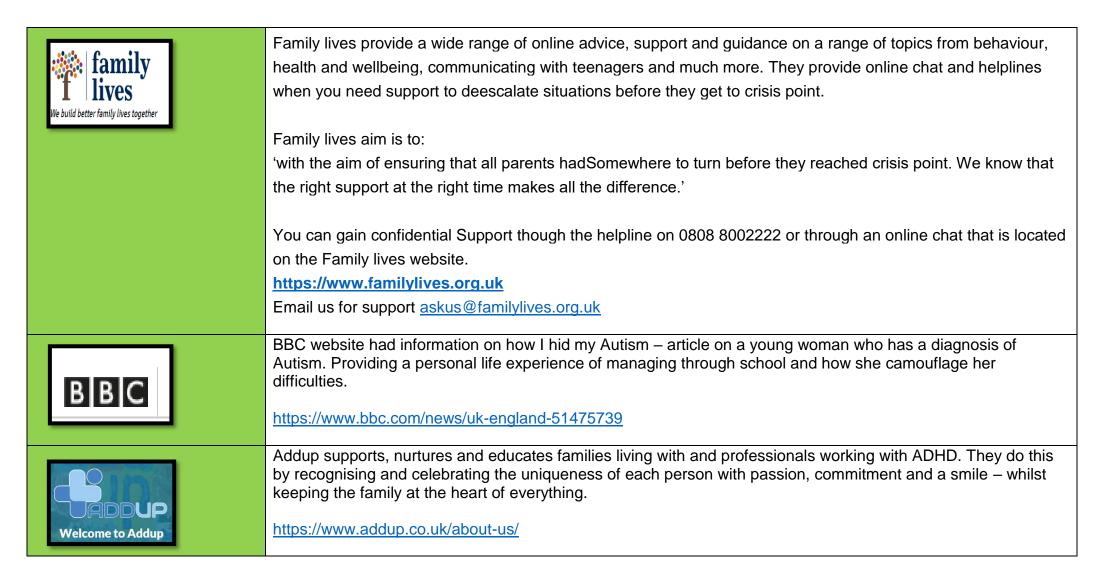
Advice and Strategies for children and young people. Including information on:

- Adapting Language and Communication
- Managing Change
- Positive Behaviour Strategies
- Sensory Strategies
- Sleep Hygiene
- Supporting Attention, Concentration and Organisational skills
- Supporting Children With Learning Difficulties
- Supporting Mental and Physical Wellbeing
- Understanding Feelings
- Covid 19
- Helpful Links

You can access Our website by clicking on the link below:

https://bcuhb.nhs.wales/health-services/health-services1/services/neurodevelopmental/







ADDISS ADHO INFORMATION SERVICES Registered Charly No: 1070627	ADDISS provide people-friendly information and resources about Attention Deficit Hyperactivity Disorder to anyone who needs assistance - parents, young people, teachers or health professionals. Whatever you are looking for in ADHD, we will do our best to help. http://www.addiss.co.uk/
ADHD Connections	ADHD Connections is a charity providing peer-to-peer support for families and children with ADHD. We provide support and activities for families and work alongside schools and local authorities to improve policies and support for children with ADHD.
001,0000,000	Below is the link to ADHD Connections Facebook page.
	https://www.facebook.com/groups/ADHDsupportBridgend/?ref=share
	http://adhdconnections.org/about-us/
YOUNGMINDS	Young Minds are leading the fight for a future where all young minds are supported and empowered, whatever the challenges. We're here to make sure they get the best possible mental health support and have the resilience to overcome life's difficulties. https://youngminds.org.uk/
Essential support for under 25s	The Mix is the UK's leading support service for young people. We are here to help you take on any challenge you're facing - from mental health to money, from homelessness to finding a job, from break-ups to drugs. Talk to us via online, social or our free, confidential helpline. https://www.themix.org.uk/



	Cerebra provide Advice and support on:
CEREBRA Working wooders for drildren with brain conditions	 Education and transport DLA and accessing public services Getting some sleep Stress and emotional wellbeing Toilet training and continence Managing behaviour Understanding my child's condition https://cerebra.org.uk/get-advice-support/sleep-advice-service/
The Children's Bowel & Blodder Charity	ERIC gives support and advice for children and young people with bowel or bladder conditions. https://www.eric.org.uk/Pages/Category/bowel-problems
keeth	XenZone is a provider of online mental health services for children, young people and adults. Kooth, from XenZone, is an online counselling and emotional well-being platform for children and young people, accessible through mobile, tablet and desktop and free at the point of use. https://www.kooth.com/
Live Fear Free Helpline 0808 80 10 800	Live Fear Free Helpline: 0808 8010 800 Text service: 078600 77333 Email: info@livefearfreehelpline.wales Live chat service: You must have pop-ups enabled in your browser to use this service. Live chat is now available 24 hours a day, 7 days a week. National NSPCC FGM Helpline: 0800 028 3550 Email: help@nspcc.org.uk



	Forced Marriage Unit Helpline: 020 7008 0151 Modern Slavery Helpline: 0800 0121 700
NO. THAS. III.	NOFAS-UK is dedicated to supporting people affected by Foetal Alcohol Spectrum Disorders (FASD), their families and communities. It promotes education for professionals and public awareness about the risks of alcohol consumption during pregnancy. NOFAS-UK is a source for information on FASD to the general public, press and to medical and educational professionals. http://www.nofas-uk.org/
Tourettes*	Tourettes Action works in England, Wales and Northern Ireland and is the leading support and research charity for people with Tourette Syndrome and their families. We want people with TS to receive the practical support and social acceptance they need to help them live their lives to the full. https://www.tourettes-action.org.uk/61-about-ta.html
CAROL GRAY SOCIAL STORIES	Comic Strip Conversations: Illustrated interactions that teach conversation skills to students with autism and related disorders. https://carolgraysocialstories.com/
twinkl	Twinkl provide a range of resources, templates and tools that you can help with behaviour, communication and emotions. Use the link below to find out more: https://www.twinkl.co.uk/resources/specialeducationalneeds-sen-social-emotional-and-mental-health-difficulties/sen-behaviour-management/sen-feeling-charts-and-aids
THE INCREDIBLE 5-POINT SCALE	https://www.5pointscale.com/ Incredible 5-Point Scale Assisting Students with Autism Spectrum Disorders in Understanding Social Interactions and Controlling Their Emotional Responses.

